

CTP 2007 Exam Guide (TT0- 201)

About the Certification

The CTP (Convergence Technologies Professional) 2007 certification validates that an individual has the core knowledge and skills required by equipment manufacturers, their channel partners, and end-users to sell and service convergence technologies.

For individuals, CTP certification is a gateway to high-demand sales and service careers in the convergence industry. For companies, CTP certification is a gateway to lower training costs, a more efficient convergence workforce and higher customer satisfaction.



Prerequisites

There are no formal prerequisites for the CTP exam. Nevertheless, this exam is quite rigorous. It is not meant to certify entry-level convergence workers. It is suggested that entry-level workers take the CCNT (Certified in Convergent Network Technologies) exam and then obtain the required knowledge to take the CTP exam. The CTP exam is designed to certify professional-level knowledge.

The typical candidate who passes the CTP exam will have all of the following:

- 5 years of experience or equivalent knowledge in all three CTP knowledge domains: Data Networking, Telephony Networking, Convergence Technology.
- The ability to demonstrate knowledge in all objectives covered by the Data Networking, Telephony Networking, and Convergence Technologies courses.
- Successful completion of the CCNT exam or equivalent knowledge of the six major domain areas (Basic Telecommunications, Basic Data Communications, CTI Essentials, Broadband Technologies, LANs, VoIP Essentials).

Exam Information

The CTP exam candidate is responsible for achieving a passing score on the CTP exam. CTP exam items are based upon CTP exam objectives. All deliveries of the CTP exam will be subject to the following:

- Each delivery of the exam includes a random selection of 65 multiple choice exam items.
- The examination period is 90 minutes.

To achieve a passing score on the CTP TT0-201 exam, candidates must:

- Correctly answer at least 49 of the 65 exam items to achieve a score of 75% or better.

Each exam item offers four solutions or options. Exam candidates must select the one best solution for each item. Upon completion of the CTP exam, candidates will receive a score report from the testing center. In order to earn certification, candidates must complete the CTP Certification Agreement (in addition to earning a passing score) by logging to the CTP Candidate Information Center. Once certification is awarded, one certificate will be automatically queued for printing and mailing.

Exam Registration

The CTP 2007 exam is available at Prometric and VUE testing centers worldwide. CTP exam candidates must complete a registration process, schedule an exam appointment, and arrange to pay the candidate fee.



www.vue.com/tia
1-877-612-2096



www.prometric.com/tia
1-800-380-3926

Exam Fee

The fee for a CTP exam in the United States and Canada is \$175.00 USD. The exam fee is approximately \$175.00 USD outside the United States, depending upon currency exchange rates. Please contact your local authorized testing center to determine the exact pricing in your local currency.

Payment is required at the time of registration, either by voucher or credit card. Exam vouchers may be purchased at www.CTP-certified.com. After the payment has cleared, an exam date and time can be scheduled. When you make an exam appointment, you will receive instructions about cancellation procedures and directions to the testing center location.

Taking the Exam

You should arrive at the testing center at least 15 minutes before the test is scheduled to begin. Identify yourself to the administrator. Two forms of identification are required. Both forms of identification must carry your signature. One form of identification must have your photograph. Suitable forms of identification can include a driver's license, passport, government or company ID card, and a major credit card.

You will then have the opportunity to learn how to use the computer-based testing system. This tutorial session is not part of the CTP exam, and will not reduce the amount of time you have to complete the exam. Books, calculators, laptop computers, notes, scratch paper and any reference materials are not allowed during any CTP exam. Because CTP exams are computer-based, you will not need pens, pencils or paper to write the examination. With advance notice and approval from TIA/VCampus and the testing center, accommodations for the disabled are available.

The exam will display a brief opening screen and some initial instructions. You may be asked to complete an optional survey. This survey is not a part of the exam, and will not reduce the amount of time you have to complete the CTP exam.

Exam Score Report

As soon as you complete the CTP certification exam, you will see your score results immediately on your computer screen. You will also receive a hard copy of the score report from the testing center manager. If this is

not presented to you immediately upon completion of your exam, request it from the test center personnel. The score report shows whether you passed or failed the exam, and indicates your score on each section of the exam. The score report does not include any information about specific questions. Partial credit is not awarded on any question.

Remember to keep your score report. It contains valuable information needed for logging into the CTP Candidate Information Center.

Exam Security

CTP exams are administered under controlled conditions at authorized testing centers. The testing center confirms the identity of exam candidates and provides a secure, proctored environment for collecting and transmitting exam results. The testing center, TIA and VCampus will keep the candidate's scores and information confidential. The CTP program does not release exam items or answers. This procedure is standard for high-stakes, proctored certification exams, and helps maintain the value of the certification.

All CTP examinations are copyrighted material. To maintain the security and value of our program, TIA reserves the right to decertify and/or bar from examinations any individuals who republish or distribute our copyrighted certification exam questions.

CTP Certificates

After passing the CTP exam, candidates must log on to the [CTP Candidate Information Center](#) to verify your address and complete the CTP Certification Agreement. Your certificate will not be mailed until you complete this step. Postal delivery times may vary outside the United States. Certificates are awarded once a candidate has completed all requirements for a certification. If you have not received your certificate within 90 days of completing the certification requirements, contact the [CTP Program Team](#). Please do not contact Prometric or Pearson VUE regarding CTP Certificates. Include your full name and postal address, exam date and registration number from your score report in your message.

CTP Business Card Logos

Once you have earned CTP Certification, you can download the CTP logo from within the CTP Candidate Information Center at www.CTP-certified.com.

Exam Retake Policy

The following CTP Exam Retake Policy outlines the conditions under which a candidate may retake a non-beta CTP exam. A waiting period between retakes of a single certification exam maintains the security of the exam and strengthens the value of the CTP certification. Each CTP exam is defined by a unique exam ID (e.g., TT0-201). A retake is any subsequent sitting of an exam with the same CTP exam ID by the same candidate at any authorized testing center.

In the event that a candidate passes a CTP exam, the candidate will not be allowed to retake that CTP exam. If the CTP exam objectives change, the exam ID changes to reflect the new exam version. Candidates who have passed an exam may sit a newer version of the exam that may have the same title but a different ID number.

In the event that a candidate fails the CTP exam on his or her first attempt, a 24-hour waiting period is required between the first and second sittings of the CTP exam. Candidates are required to wait for a period of no less than thirty (30) calendar days from the date of the previous sitting before any third or subsequent sitting of the same CTP exam.

The beta version of any CTP exam may be taken only once by a candidate, and will be graded as pass or fail. Exams administered in any ways that do not comply with the CTP Exam Retake Policy shall be considered invalid and ineligible for a refund.

In the event that a candidate has violated this Exam Retake Policy, the candidate may be deemed ineligible to register for or schedule any CTP exam for a minimum period of twelve (12) months from the date of such determination. In addition, any candidate determined to have violated the CTP Exam Retake Policy may be subject to any or all of the following:

- Denial of a specific CTP certification for a period of twelve (12) months from the date of such determination;
- Revocation of a specific CTP certification, if such certification had been previously granted to the candidate;
- Revocation of all CTP certifications previously granted to the candidate;
- Ineligibility to receive any CTP certification for a minimum of twelve (12) months from the date of such determination;
- Any other appropriate actions, including legal remedies, deemed necessary or appropriate to enforce the CTP Exam Retake Policy.

Exam Retirement

No retirement date has been announced for the CTP TT0-201 exam.

Exam Update

The CTP TT0-201 exam is regularly reviewed by an SME team assembled by VCampus and the Telecommunications Industry Association (TIA). Due to continual advances in technology, exam objectives may require significant additions and deletions over time.

VCampus and TIA's policy is to inform all partners about potential changes to the exam items three months prior to releasing updates to any exam objectives. After revised exam objectives are released, VCampus and TIA will modify exams and/or courseware. (This process may take between six and 12 months.) Until the new exam is published, the existing objectives and exams will continue to be valid and available.

TIA and VCampus reserve the right to introduce additional CTP exams focusing on specialized areas, or more specific knowledge of one or more technologies covered generally in TT0-201. If and when such exams are released, candidates will be required to take and pass new specialized exams to earn any associated CTP Specialist status.

For more information about current CTP exams, visit the CTP home page at www.CTP-certified.com.

Recertification Policy

Individuals who hold the CTP certification are not required to take updated exams to retain their status. However, taking revised CTP exams helps professionals prove that they have remained current in their field.

Certified Instructors (CI's) are required to renew their certification each time a new exam is released. CI status will be renewed when the instructor passes the current CTP exam. CI's must take and pass the current exam within 6-months of exam release.

CI's who do not renew their CTP certification can continue to use the CTP 2002 designation in their titles and résumés. However, they may not use the CTP CI designation to teach CTP in an official capacity and will be deactivated within the CI database.

Certified Proctors (CP's) are not required to update their CP status. However, if the proctor is a Certified Instructor (CI), then he or she must follow the policies for CI's as outlined above.

When the CTP 2007 certification exam is released, candidates who pass this exam will be awarded the CTP 2007 certification. This specific designation is to distinguish between versions of the exam and represents the year that the certification exam was published. Existing CTP certifications will be referred to as CTP 2002 certifications.

Contact

To make a comment or recommendation about CTP certification exams, please contact us.

Prosoft Learning, A VCampus Company
410 North 44th Street, Suite 600
Phoenix, AZ 85008

Phone: 800-228-1027
602-275-7700

Fax: 602-275-1603

Email: info@CTPcertified.com

Web: www.CTP-certified.com